



*Wessex Water Services Limited*  
**Assurance Statement for 2024-25 Indicative Wholesale Charges**

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## Introduction

Our Wholesale Charges document<sup>1</sup> sets out the charges that, in the absence of any contractual agreement, our Licensed Providers must pay for the services we provide in the course of carrying out our water and sewerage undertaker duties.

Ofwat's Wholesale Charging Rules, published in October 2021, requires undertakers to publish their 2024-25 Indicative Wholesale Charges no later than 13 October 2023.

This document sets out our assurance for Indicative Wholesale Charges for 2024-25.

Indicative charges were reviewed by the Board of Directors in September 2023 based on the best information at the time. We will publish our final Wholesale Charges for 2024-25 by 13 January 2024. Our final Wholesale Charges will be updated to reflect the latest available information, including November CPIH and any information received through ongoing stakeholder engagement before their final approval by the Board.

## Board ownership

The Board owns and is accountable for the development of the Wholesale Charges.

On 24 July 2023 the Board considered and approved the strategy for Wholesale Charges and the associated governance processes.

On 25 September 2023 the Board considered proposals for changes to Wholesale Charges policies to be implemented from 1 April 2024 and approved the Indicative Wholesale Charges for 2024-25. These charges were subsequently published in October 2023.

The Board further confirmed that to the best of its knowledge and belief the Ofwat assurance requirements were met and duly approved the signing of this assurance statement.

The Board therefore authorised the Company's Chief Finance Officer to sign-off of the assurance statement.

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<sup>1</sup> Published on our website here: <https://corporate.wessexwater.co.uk/our-performance/our-charges>

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**Assurance statement for 2024-25 Indicative Wholesale Charges**

In making this Assurance Statement, the Board has considered the requirements set out by Ofwat in its Wholesale charging rules and confirms that, to the best of its knowledge and belief:

1. The company complies with its legal obligations relating to the indicative wholesale charges it has published;
2. The Board has assessed the effects of the new charges on water supply and sewerage licensees who are retailing wholesale services and on customers occupying Eligible Premises and approves the impact assessments and handling strategies developed in instances where bill increases for licensees who are retailing wholesale services to eligible customers and on customers occupying Eligible Premises exceed 5%;
3. The company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its indicative wholesale charges is accurate; and
4. The company has consulted with relevant stakeholders in a timely and effective manner on its indicative wholesale charges.

In addition, the Board considers the Indicative wholesale charges consistent with Ofwat's Wholesale charging rules.

The Board has made this statement based on the information available to it at the current time.

We will be monitoring the economic outlook and when new information becomes available, including that received through stakeholder engagement and consultation, the 2024-25 wholesale charges will be updated accordingly before their final approval.

Signed:



Date: 13/10/2023

Andy Pymer  
Chief Finance Officer  
(on behalf of the Board)

## Board considerations

In making this Assurance Statement the Board has considered the following requirements set out by Ofwat in its Wholesale Charges Rules (“the Ofwat Assurance Requirements”):

**1. The Company complies with its legal obligations relating to the Indicative Wholesale Charges it has published**

The Company engaged Mott MacDonald who reviewed and confirmed that:

a. Our Indicative Wholesale Charges for 2024-25 are appropriate to meet our obligations under:

- Ofwat’s Wholesale Charging Rules published in October 2021;
- The Water Industry Act 1991 (as amended in 1999 and 2014) – sections 93A (in so far as the Indicative Wholesale Charges do not derogate from the duty to promote the efficient use of water), 142-148 (as currently in force);
- The Water Industry (Charges) (Vulnerable Groups) Regulations 1999;
- The Water (Prescribed Conditions) Regulations 1999;
- The Water (Meters) Regulations 1988 (Amended 1988); and
- The Flood and Water Management Act 2010 – section 43.

b. Our Indicative Wholesale Charges are consistent with the Company’s obligations under licence conditions E and R.

c. That our charges calculations are:

- based on a reasoned forecast of charge multipliers for the charging year; and
- consistent with the Company’s obligations under licence condition B and the PR19 final determination of prices.

In addition, in 2017 the Company engaged Frontier Economics to review the methodologies by which the Company’s charges are set to confirm that they are defensible under the Competition Act 1998. The balance of charges has not materially changed since then.

In making this statement, the Board reviewed all proposed changes in charges compared to the previous charging year and considered how these translated into bill changes for a selection of eligible premises.

The Indicative Wholesale Charges for 2024-25 are calculated using a forecast November CPIH of 4.6% in line with the most recent forecasts published by the Bank of England and two other leading banks.

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The Board expects the following changes to wholesale bills:

Non-household annual consumption / RV	Water		Sewerage		Combined	
	£	%	£	%	£	%
<b>Measured</b>						
100m <sup>3</sup>	259	10.6%	249	11.4%	508	10.9%
1000m <sup>3</sup>	2,542	10.8%	2,041	13.1%	4,583	11.6%
50000m <sup>3</sup>	113,179	10.8%	102,730	13.0%	215,909	11.0%
<b>Unmeasured</b>						
£300 RV	722	11.7%	589	12.2%	1,311	11.9%

We have developed a full customer communication strategy to mitigate the impacts of the greater than 5% increase in bills.

**2. The Company has appropriate systems and processes in place to make sure that the information published about its Indicative Wholesale Charges and additional information is accurate**

The Board reviewed and approved the governance and assurance processes and procedures for the setting of charges in July 2023.

In addition to the external assurance laid out above, the Company continues with its internal charges assurance processes including ensuring clear ownership of the process resides with a senior manager, in this case the Director of Strategy and Regulation.

The charges setting process requires the Economic Regulation Team to engage with internal and external stakeholders to ensure that the charges proposals are well rounded and practical, in particular there is significant engagement with the Company's internal lawyers and those responsible for billing and collecting charges.

**3. The Company has consulted with relevant stakeholders in a timely and effective manner on its Indicative Wholesale Charges**

The Board was informed that stakeholders have been engaged with in a timely manner. The Company has engaged with its external stakeholders in the following ways:

- The Company engaged with CCW in August and October to discuss the uplift in charges and the impact on customers and to gain support for the handling and communication strategy.
- The Company met with a number of Licensed Providers regularly throughout the year. Wholesale charging policy was a standing item on the agenda. We have not received any specific proposals on or changes to our Wholesale Charges.